

DISCRIMINATION IS AGAINST THE LAW

Southwest Virginia Community Health Systems, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southwest Virginia Community Health Systems, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southwest Virginia Community Health Systems, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Human Resources Director/Practice Civil Rights Coordinator
If you believe that Southwest Virginia Community Health Systems, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Human Resources Director/Practice Civil Rights Coordinator

319 Fifth Avenue

Saltville

VA 24370

276-496-4492

276-496-4839

svchs.info@svchs.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Human Resources Director/Practice Civil Rights Coordinator is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>